

took out an anna, and flung it out to him, saying: "I have some questions to ask. If I prove you are bluffing, you must return that anna to me with interest."

"If you find my answers satisfactory, will you give me five rupees?"

"No."

"Or will you give me eight annas?"

"All right, provided you give me twice as much if you are wrong," said the stranger. This pact was accepted after a little further argument. The astrologer sent up a prayer to heaven as the other lit a cheroot. The astrologer caught a glimpse of his face by the match light. There was a pause as cars hooted on the road jutka drivers swore at their horses, and the babble of the crowd agitated the semi-darkness of the park. The other sat down, sucking his cheroot, puffing out, and sat there ruthlessly. The astrologer felt very uncomfortable. "Here, take your anna back. I am not used to such challenges. It is late for me today. . . ." He made preparations to bundle up.

12

## TECHNICAL COMMUNICATION (HMTS 1102)

Time Allotted : 3 hrs

Full Marks : 70

*Figures out of the right margin indicate full marks.*

*Candidates are required to answer Group A and  
any 5 (five) from Group B to E, taking at least one from each group.*

*Candidates are required to give answer in their own words as far as practicable.*

### Group – A (Multiple Choice Type Questions)

1. Choose the correct alternative for the following: **10 × 1 = 10**
- (i) Choose the correct statement
    - (a) Reports are generally subjective
    - (b) Investigative reports are always subjective
    - (c) All reports are objective
    - (d) Reports are informal official documents.
  - (ii) The famous statue is right \_\_\_\_\_
 

(a) before the museum	(b) besides the museum
(c) in front of the museum	(d) to the museum.
  - (iii) The rise and fall of tide \_\_\_\_\_ due to tidal influence.
 

(a) are	(b) were	(c) is	(d) was
---------	----------	--------	---------
  - (iv) Antonym for "disgust" is \_\_\_\_\_
 

(a) repulsion	(b) respect	(c) desire	(d) displease.
---------------	-------------	------------	----------------
  - (v) The major concept of Schramm's model is \_\_\_\_\_
 

(a) linearity	(b) redundancy
(c) entropy	(d) field of experience.
  - (vi) Synonym for the word "innocent" is \_\_\_\_\_
 

(a) uncorrupted	(b) immoral	(c) guilty	(d) artful.
-----------------	-------------	------------	-------------
  - (vii) Eye contact with the audience while speaking is an essential attribute of a good speaker.
 

(a) True	(b) False.
----------	------------
  - (viii) An adjustment letter always provides a solution to the complaint.
 

(a) True	(b) False.
----------	------------

- (ix) Choose the correct statement  
 (a) Feedback is an essential component in the process of communication  
 (b) A decoder can never be an encoder  
 (c) Communication is always a straight process  
 (d) The process of communication is not dependent on the cultural background of the communicators.
- (x) Formal Communication can occur only at workplace.  
 (a) True (b) False.

### Group – B

2. Write short notes on any two of the following:  
 (i) Interpersonal communication  
 (ii) Organizational communication  
 (iii) Process of communication  
 (iv) Grapevine communication.

**(6 + 6) = 12**

3. Write an essay on Shannon and Weaver's model of communication. Provide an example to explain the importance of feedback in this model.

**12**

### Group – C

4. (a) Write a memo to inform your employees about the new premises where the existing office will be shifted. Include the following points:  
 (i) You will move on the 1<sup>st</sup> of next month  
 (ii) Telephone, fax numbers and email address will not change  
 (iii) The move is due to the expansion of the company  
 (iv) Instruction if any to the employees.
- (b) Mention e-mail etiquette rules every professional should follow.

**6 + 6 = 12**

5. The Students' Council of your institute is gearing up to host a three day cultural fest to be held at a national level. Write a letter seeking quotation to a food catering enterprise for lunch and dinner packets for an estimated number of students. Assume other necessary details.

**12**

### Group – D

6. Read the poem and answer the questions that follow  
 The day is cold, and dark, and dreary;  
 It rains, and the wind is never weary;

The vine still clings to the moldering wall,  
 But at every gust the dead leaves fall,  
 And the day is dark and dreary.  
 My life is cold, and dark, and dreary;  
 It rains, and the wind is never weary;  
 My thoughts still cling to the moldering Past,  
 But the hopes of youth fall thick in the blast,  
 And the days are dark and dreary.  
 Be still, sad heart! and cease repining;  
 Behind the clouds is the sun still shining;  
 Thy fate is the common fate of all,  
 Into each life some rain must fall,  
 Some days must be dark and dreary.

- (i) Explain the idea expressed in the poem  
 (ii) Identify and write the rhyme scheme of the poem  
 (iii) Identify and explain any one figure of speech used in this poem.

**(6 + 3 + 3) = 12**

7. (i) Identify the figure of speech in the following line "we bear her along like a pearl on a string".

- (ii) "Ten hours of steady rain had driven him. . ."  
 Who does 'him' refer to in the poem The Night of the Scorpion? Where did 'he' hide?

- (iii) Identify and explain the figure of speech in the following line "diabolic tail in the dark room".

- (iv) How does Ezekiel describe sin in the poem The Night of the Scorpion?

**(3 × 4) = 12**

### Group – E

8. Compose separate sentences using the following pairs of similar words in such a way so as to give a clear indication of the difference in their meanings

- (i) fair and fare (ii) teacher and coach (iii) passengers and travellers.

**(3 × 4) = 12**

9. Read the following excerpt from the short story An Astrologer's day by R. K. Narayan.

Now change the narration and rewrite the following paragraph in your own words.

Our friend felt piqued. "I charge only three pies per question, and what you get ought to be good enough for your money. . . ." At this the other withdrew his arm,