**B.TECH/BT/CE/ME/8TH SEM/HMTS 4281/2018**

**INTRODUCTION TO INDUSTRIAL SOCIOLOGY**

**(HMTS 4281)**

**Time Allotted : 3 hrs Full Marks : 70**

***Figures out of the right margin indicate full marks.***

***Candidates are required to answer Group A and***

***any 5 (five) from Group B to E, taking at least one from each group.***

***Candidates are required to give answer in their own words as far as practicable.***

**Group – A**

**(Multiple Choice Type Questions)**

1. Choose the correct alternative for the following: **10 × 1 = 10**

 (i) **Which of the following is not an approach to industrial relations?**

(a) Unitary approach (b) Pluralistic approach

(c) Marxist approach (d) Employee’s approach.

 (ii) **Industrial relations cover which of the following area(s)?**

(a) Collective bargaining (b) Labour legislation

(c) Industrial relations training (d) All of the above.

 (iii) A proactive industrial relations programme must cover which of the following decision(s)?

(a) Communication (b) Competence

(c) Discipline and conflict (d) All of the above.

 (iv) Which of the following is NOT part of the definition of bureaucracy?

(a) A hierarchical system

(b) Specialised task

(c) Improvisation of work by employees

(d) Hiring system based on employees competency.

 (v) Choose the correct sequence of following in order of increasing complexity

(a)  Hunting, Gathering, Agrarian, Pastoral, Industrial and Post-industrial societies

(b) Gathering, Pastoral, Hunting, Industrial and Post-industrial societies

(c) Hunting, Pastoral, Agrarian, Industrial and Post-industrial societies

(d) Agricultural, Gathering, Hunting, Horticultural, Industrial and Post-industrial societies.

 (vi) Industrial production in nineteenth century is characterised by

(a) increasing number of women in high status position

(b) cottage industries and home workers doing piecework in domestic sphere.

(c) the managerial revolution by which ownership and control separated.

(d) power driven machinery concentration of worker in larger work place.

 (vii) Who is popularly known as Father of Management?

(a) Henry Feyol (b) EB Tylor

(c) K. Marx (d) Weber.

 (viii) Feministic approach to industrial relations is concerned with

(a) only wage disparity between men and women

(b) removing the glass ceiling

(c) giving more opportunity to women workers

(d) agitation to improve policies and conditions of employment.

 (ix) Which of the following best describes the control and management of workers performed on a personal, face-to-face basis?

(a) Direct control (b) Span of control

(c) Impersonal control (d) Indirect control.

 (x) The agricultural revolution was indispensable to Britain's industrialization because

(a) it greatly increased cotton cultivation

(b) many of the resulting new inventions could be harnessed to industrial uses

(c) it freed up the labor needed to work in factories

(d) it destroyed the cottage industry, making it necessary to find another way of producing the consumer goods in demand.

**Group – B**

2. (a) What do you understand by of Industrial Sociology?’

 (b) Evaluate the impact of industrial sociology over other general sciences.

 (c) Define industrial human relation.

**4 + 4 + 4 = 12**

3. (a) What do you understand by Max Weber concept of bureaucracy?

 (b) Discuss the contribution of Taylor towards Scientific management.

 (c) Do you think that the principles of organization are still relevant in the context of modern day organization? Discuss.

**3 + 5 + 4 = 12**

**Group – C**

4. (a) What are the different stages of industrialization?

 (b) Give two characteristics of post-industrial society.

 (c) Write down long term consequences of industrialization.

**4 + 4 + 4 = 12**

5. (a) What is feudal system?

 (b) Write down the characteristics of Indian feudal system.

 (c) How are guild system and putting out system said to be the base for industrialization?

**2 + 4 + 6 = 12**

**Group – D**

6. (a) Enumerate the differences between Industrial society and Information society.

 (b) Elaborate Marx’s concept of alienated labour and wage labour.

**6 + 6 = 12**

7. Write short notes on any two of the following:

(i) Industrial capitalism

(ii) Social impact of industrialization

(iii) Artificial intelligence and future of industry

**6 + 6 = 12**

**Group – E**

8. (a) Employer–employee relations have changed and developed through the different stages of industrial development. Discuss.

 (b) In Multi-national corporations the manager is a bridge between the owners and the workers. Comment.

**6 + 6 = 12**

9. (a) Define trade union. Explain the role played by trade unions in modern industries.

 (b) Define Industrial disputes. Mention the types of industrial disputes as enumerated by ILO.

**(4 + 2) + 6 = 12**