

**INTRODUCTION TO INDUSTRIAL SOCIOLOGY  
(HMTS 4221)**

**Time Allotted : 2½ hrs**

**Full Marks : 60**

*Figures out of the right margin indicate full marks.*

*Candidates are required to answer Group A and  
any 4 (four) from Group B to E, taking one from each group.*

*Candidates are required to give answer in their own words as far as practicable.*

**Group – A**

1. Answer any twelve:

**12 × 1 = 12**

*Choose the correct alternative for the following*

- (i) Guilds are known to be precursors of  
(a) Feudal Systems (b) Modern trade centres  
(c) Modern corporations (d) Modern Professions
- (ii) The Manorial or Feudal society was constructed  
(a) to provide security (b) to facilitate trading  
(c) to maintain the system of slavery (d) to enforce existing laws
- (iii) The use of genetically mutated variants of seeds by farmers is an example of  
(a) Technology Transfer (b) Ecological Ethics  
(c) Joint Venture (d) Globalization
- (iv) Unorganised sector means an organization  
(a) not registered with the Government  
(b) no definite employment condition  
(c) most unskilled and semiskilled migrant workers work here  
(d) all of these.
- (v) Labour Laws are framed by  
(a) the government (b) the industry  
(c) both the government and industry (d) the labour unions
- (vi) Implementation of safety measures at workplace is the duty of  
(a) management (b) workers  
(c) suppliers of equipment (d) all the stakeholders
- (vii) Identify the wrong statement  
Industrial Society is. . . . .  
(a) driven by the use of technology to enable mass production  
(b) characterized by the use of external energy sources  
(c) characterized by violence and corruption  
(d) a society where urbanization is desirable

- (viii) Which of the following dispute settlers cannot make a binding decision  
 (a) Adjudicator (b) Conciliator  
 (c) Arbitrator (d) Industrial tribunal member
- (ix) A proactive industrial relations programme must not cover the following decision(s)  
 (i) Communication (ii) Competence  
 (iii) Discipline and conflict (iv) Feudalism  
 Choose the correct option  
 (a) option (i), (ii) & (iii) (b) only (i) & (ii)  
 (c) all the above options (d) only (iv)
- (x) Feministic approach to industrial relations is concerned with  
 (a) Only wage disparity between men and women  
 (b) Removing the glass ceiling  
 (c) Giving more opportunity to women workers  
 (d) Agitation to improve policies and conditions of employment

*Fill in the blanks with the correct word*

- (xi) Alienated labour was a concept propounded by \_\_\_\_\_.
- (xii) Predictive algorithms, machine learning, 3D printing, artificial Intelligence are associated with \_\_\_\_\_ stage of industrial Revolution
- (xiii) Corporate Social Responsibility is \_\_\_\_\_ for all profit making business organizations
- (xiv) \_\_\_\_\_ remain in an unchanged form in the environment for a long time.
- (xv) Amplification of mental labour is a characteristic of \_\_\_\_\_ society.

### **Group - B**

2. (a) Discuss the importance of Industrial sociology for modern business organizations. [[CO1,2](Apply/IOCQ)]  
 (b) Explain the Bureaucratic approach to management. [[CO3](Remember/LOCQ)]  
**6 + 6 = 12**
3. (a) What do you understand by division of labour? [[CO4](Apply/IOCQ)]  
 (b) What are the differences between the Bureaucratic and Scientific styles of Management? [[CO3](Remember/LOCQ)]  
**6 + 6 = 12**

### **Group - C**

4. Write down at least three long term consequences of industrialization. [[CO2&5](Apply/IOCQ)]  
**(3 × 4) = 12**
5. (a) Automation and Artificial Intelligence in the manufacturing industry is here to stay. Discuss the positive and negative impact of this. [[CO3&6](Apply/IOCQ)]

- (b) Give two characteristics of post- industrial society. [[CO4](Remember/LOCQ)]  
**6 + 6 = 12**

### Group - D

6. (a) E-commerce is a fledging industry where even retail sellers are joining the e-platforms to improve the market share. Consequently, list the changes and their impact on the retail industry. [[CO1&6](Analyse/HOCQ)]
- (b) Start-up India is one of the major initiatives of the present Government to provide a growth impetus to our economy. As an Engineer ready to join the workforce list the advantages and disadvantages of this initiative in our country. You may use an example of such a start-up to justify your case. [[CO1&6](Apply/IOCQ)]  
**6 + 6 = 12**
7. (a) Explain the term Knowledge economy. As a mechanical engineer what do you think will be your role under such circumstances? [[CO6](Apply/IOCQ)]
- (b) What is the significance of social relations in industry? [[CO5](Evaluate/HOCQ)]  
**7 + 5 = 12**

### Group - E

8. (a) Write a note on the Sociological perspective of Industrial relations. [[CO1&5](Remember/LOCQ)]
- (b) Trade Unions play a very important role in industries. Do you agree with this view? Present your viewpoint with the help of a suitable example. [[CO2&5](Apply/IOCQ)]  
**5 + 7 = 12**
9. (a) Consider 'Negotiation' as a democratic method of settling disputes. [[CO4,6](Apply/IOCQ)]
- (b) Consider the problems of women workers in the unorganized sector. [[CO5,6](Analyse/HOCQ)]  
**6 + 6 = 12**

Cognition Level	LOCQ	IOCQ	HOCQ
Percentage distribution	23.96	58.33	17.71

